

GPD**5****WARRANTY CERTIFICATE****MANUFACTURER COMPANY:**

Title :GUL PRES DOKUM SANAYI A.S.
Address :BAKIR VE PİRİNC SAN. SİT. SARDUNYA CAD.NO:7
BEYLİKDÜZÜ/İSTANBUL

Web :www.gpd.com.tr
e-mail :info@gpd.com.tr
Telephone :(+90) 212 875 31 67 pbx.
Fax :(+90) 212 875 05 69

COMPANY AUTHORITY'S :

Signature and Stamp

THE PRODUCT'S :

Type : SANITARYWARE AND HEATER VALVES
Model :Water Pressure Regulator
Brand :GPD
Maximum Repairing Period :20 (Twenty) Working days
Warranty Period :5 (Five) Years

VENDOR COMPANY'S

(It must be filled in completely.)

Title :
Address :
Telephone :
Fax :
Delivery Place and Date :
Invoice Date and No :
Date : Stamp : Signature :

Sales Office: Ali Çebi Cad. Keleşoğlu Plaza Kat:1 No:37 Beylikduzu-İSTANBUL
Tel. : +90- 212- 879 00 30 (Pbx) Faks: +90- 212- 879 00 35

Central Service: Bakir ve Pirinc San. Sii. Sardunya Cad.No:7 34524
Tel. : +90- 212- 875 31 67 (Pbx) Faks : +90- 212- 875 05 69
Beylikduzu/İSTANBUL-TURKEY

GPD.040/REV00

TERMS OF WARRANTY

- 1)Warranty period starts from the delivery date and it is as mentioned below
- 2)The product is under the scope of our company's guarantee inclusive of all parts of the product.
- 3)When the product breaks down during the warranty period, the time spent for the repairing of the product is added to the warranty period. The repairing of the product is 20 days maximum. This period starts when the malfunction of the product is informed to the service station, in case there is not any service station available, then it starts from the notification date to either one of the selling agent, dealer, agency, representative, importer or to the manufacturer - producer of the product. The customer can make breakdown reporting; by the telephone, fax, e-mail, registered and paid letter or quasi ways. In case of any dispute, obligation of proof belongs to the consumer.
- 4)In case the malfunction of the product could not be repaired within 10 days, then the manufacturer - producer or the importer of the product is obliged to provide another product with similar features to the consumer until the faulty product is repaired.
- 5)When the product breaks down due to material and labour or due to assembly faults within the guarantee period, the product will be repaired without applying any charge for labour costs, costs of the part changed or for any reason.
- 6)Although the consumer uses repair rights, if the product break down twice in one year due to the same fault or different malfunction takes place more than four times within a year, with the condition that these take place within the guarantee period from the date the product is delivered to the consumer or total of different break downs exceeds six times within the guarantee period and provided that the non use of the product becomes continuous and the maximum time limit for repairs is exceeded, then the following can be requested; customer can request for exchange of the product free of charge, request for refund of the amount, reduction in the amount in relation to the failure when it is determined that the malfunction can not be repaired with a report that is prepared by the service station related to the product, in case there is not any service station available, by either one of the selling agent, dealer, agency, representative, importer or to the manufacturer - producer of the product.
- 7)Malfunctions taking place due to the use that is other than the ones stated in the operating manual of the product will not be covered under the scope of the warranty. When there is any conflict with regards to the guarantee certificate, application can be made to the Ministry of Industry and Commerce Protection of the Consumer and Competition General Directory.

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